George Turner

Pharmacy Technician

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Profile Summary

Dedicated and detail-oriented Pharmacy Technician with over 5 years of experience managing pharmacy operations and providing excellent patient care in a fast-paced environment. Proven ability in maintaining precise inventory levels, collaborating effectively with healthcare professionals, and delivering personalized service to enhance patient outcomes. Holds a valid Pharmacy Technician Certification (CPhT) and known for strong organizational and communication skills.

Work Experience

Lead Pharmacy Technician

Walgreens Pharmacy 1st May, 2019 - Present

- Supervised a team of 5 pharmacy technicians, increasing operational efficiency by 20% through optimized workflow processes.
- Facilitated the accurate filling of over 200 prescriptions daily, ensuring adherence to all regulatory and compliance standards.
- Implemented an innovative inventory management system, reducing medication stockouts by 15% and improving patient satisfaction.

Pharmacy Technician

CVS Health 1st June, 2016 - 30th April, 2019

- Assisted pharmacists in preparing medications and managing patient profiles, achieving a 98% accuracy rate in prescription filling.
- Conducted monthly inventory audits, minimizing discrepancies by 10% through methodical tracking and reporting.
- Strengthened customer relationships by providing personalized and compassionate service, contributing to a 15% increase in customer loyalty.

Education

University of Massachusetts Boston Bachelor of Science in Biology 1st September, 2012 - 31st May, 2016

Skills

Medication distribution, Patient communication, Inventory management, Customer service,

Regulatory compliance, Team leadership

Notable Projects

Pharmacy Workflow Optimization

Led a project to redesign the prescription filling process, resulting in a 25% increase in efficiency and improved patient wait times.

Certifications

Certified Pharmacy Technician (CPhT) Issued by Pharmacy Technician Certification Board, 1st July, 2018

Awards

Excellence in Pharmacy Award Awarded by Walgreens Corporation, 15th March, 2020